



# Product Warranty

EPCO warrants that the products described herein, will be furnished free from defects in material and workmanship for 1 year. Any exceptions will be indicated on the product or packaging.

EPCO's sole obligation for any breach of warranty under the terms herein shall be, at our written notice option, to repair or provide replacement for the Product to which such warranty is breached, or to return all payments made with respect to such Product. Any Product(s) which are deemed to be defective must be specified by the Purchaser in a is breached to Engineered Products Company's Warranty Department within 1 year after receipt of such goods. Under no circumstances will Engineered Products Company be liable for loss of profits or incidental, indirect, consequential or special damages of any kind beyond the replacement cost of the defective merchandise.

Engineered Products Company shall not be liable for any losses arising from governmental action, an act of God, or the result of war, riot, strikes, civil commotion, sovereign conduct, delays in delivery by carrier, or the act or conduct of any person or distributors to persons not party to or associated with Engineered Products Company.

## Our Guaranteed Sales Policy

EPCO guarantees the sale of its Standard Catalog Products from authorized distributors to their customers. If an authorized distributor is not satisfied with their sales movement of our Standard Catalog Product(s), the distributor may request an Return Materials Authorization (RMA) Form from either their Engineered Products Company's Sales Representative or by contacting our Inside Sales Department.

If the product(s) is in the original unopened package in good, resalable condition, and if the product is less than 12 months old, upon receipt, 100% credit will be issued. Freight must be prepaid by the customer. If the product(s) is older than 1 year, but less if the years old, 100% credit will be issued with a corresponding order of equal or greater value. If the product(s) being returned is older than two years old, 100% credit will be issued than two with a corresponding order of at least two times the value.

